

Terms & Conditions for VAL Benefits Plan

1. Introduction

These Terms & Conditions (“Terms”) govern your purchase and use of the membership subscription (“Membership”) offered by Voluntary Action Leeds (“we”, “us”, “our”). By subscribing, you agree to these Terms and to support our charitable mission.

2. About the Charity

Voluntary Action Leeds is a registered charity in **Leeds**, charity number 225863. Membership fees help fund our charitable activities but do not constitute a donation eligible for tax relief unless explicitly stated.

3. Eligibility

To join the VAL Benefits Plan, you must:

- Be a voluntary, community organisation/group or social enterprise with clear social objectives (as are explicit within your constitution/governing document)
- Provide accurate registration and payment information
- Agree to support the aims and values of the charity

4. Membership Benefits

Membership includes:

- Free job adverts
- Free room hire (excluding price of tea & coffees)
- Free training sessions
- Reduction on recruitment services

(The amount is determined by option chosen)

We may update or modify membership benefits from time to time to better support our mission.

5. Membership Fees & Billing

- Membership fees are charged on an annual, basis
- Fees are used to support our charitable work and operational costs.
- By subscribing, you authorise us to charge your chosen payment method automatically.
- All fees are stated in GBP

6. Renewal & Cancellation

- **Membership automatically renews annually.**
- We reserve the right to suspend or terminate membership for misuse or breach of these Terms.

7. Refund Policy

Because Membership fees support charitable activities:

- Refunds are only offered within the 14-day cooling off period, if no services within the Plan have been used.
- Refunds are not offered once the 14-day cooling-off period is spent.

8. Use of Membership

Members agree to:

- Use Membership benefits for their organisation only, benefits are nontransferable.
- Not share access credentials or member only content

9. Donations vs. Membership Fees

Membership fees:

- Are payments for benefits and administrative support
- Are **NOT** automatically considered charitable donations
- May not be eligible for tax relief unless explicitly stated and compliant with local regulations

10. Changes to Terms or Pricing

We may update these Terms or adjust Membership pricing to reflect operational needs or legal requirements.

- All changes will be communicated in advance.
- Continued Membership after changes indicates acceptance.

11. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for indirect or consequential losses arising from Membership use.
- Our total liability is limited to the Membership fees paid in the previous 12 months.

12. Privacy & Data Protection

We handle personal data in accordance with our Privacy Policy and applicable data protection laws. Please review our [Privacy Policy](#) to understand how your information is used and protected.

13. Contact Information

For Membership enquiries, please contact: Voluntary Action Leeds, info@val.org.uk, 0113 2977920.

14. Our commitment to keeping in touch

From time to time, we may contact you with updates about the Benefits Plan and any relevant changes. By signing up, you also agree to receive our newsletter and other related communication emails.

15. Benefits appendix

15.i Training courses

- The number of free training courses is determined by the subscription level.
- The total training value is advertised at 2026/27 training prices.
- Full-day and half-day courses count equally toward the allowance.
- Training benefits are non-transferable.
- If you cancel within the 14-day cancellation period or fail to attend, the course value will be deducted from your training allowance.

15.ii Room Hire

- The number of free room bookings included is determined by the subscription level.
- The total room-hire value is based on the published 2026/27 room-hire prices.
- Full-day and half-day bookings in any VAL room count equally toward the included benefit.
- Room-hire benefits are non-transferable.
- If you cancel within the 21-day cancellation period or fail to attend, the room-hire value will be deducted from your allowance.

- All bookings must agree to and comply with VAL's full Room Hire Terms & Conditions.

Additional Charges (all prices + VAT)

- Tea, coffee and unlimited refreshments per attendee.
- Flip chart paper and any additional services requested.
- No external catering is permitted. Catering prices are available on request.

15.iii. Job advert

- The number of free job adverts included is determined by the subscription level.
- Any additional job adverts beyond the included allowance will be charged at the standard advertised rate.
- VAL is not responsible for the performance or outcomes of any job adverts placed through the service.
- Job adverts are not transferable and can only be used by the organisation signed up to the VAL Benefits Plan

15.iv Recruitment service discount

- The recruitment package discount is determined by the subscription level.
- The benefit may be used for one recruitment package per year.
- The discount applies to the standard recruitment package cost only and excludes any additional services or extras.
- All Recruitment Service prices are exclusive of VAT.